



Part-time Service Specialist: 2-1-1 Helpline

Part-time Service Specialists positions are open at Community Service Council's 211 Oklahoma, a 24/7/365 telephone information, referral and crisis intervention service. Primary responsibility will include answering 2-1-1 calls by telephone in the call center with occasional shifts remotely from home.

Shifts will vary in hours including split shifts, overnights, weekends and holidays. Must be flexible in scheduling. Must provide your own telephone service and computer equipment with high speed Internet access.

Associate or Bachelor degrees in social work or related human service field required. Professional experience in related fields will also be considered. Qualified candidates with crisis intervention experience will be given preference. Bilingual fluency in English and Spanish a plus.

Complete an employee application at csctulsa.org/employment-opportunities

Send a cover letter and resume by email to hr@csctulsa.org

Learn more about 211 Oklahoma at csctulsa.org/2-1-1-helpline

EOE/M/F/D/V

