From the Director

The Community Service Council (CSC) is pleased to share our 2014 annual report, and to thank everyone who helped make the year's progress possible.

The Council's priorities and work reflect our continued commitment to "investing in people" across the lifespan. This is more critical than ever, and more challenging than ever, because we are experiencing an unprecedented "perfect storm" of changes affecting our community, state, nation, and world. Demographic, economic, technological, and cultural clocks of change continue to tick, bringing profound historical shifts that are shaping a much different world in the coming decades. The changing racial and ethnic population is one clear example. The U.S. Bureau of Labor Statistics projects that America's workforce will be almost 25% Hispanic by 2030 and 30% by 2050. In 2014, almost 20% of students in public schools in Tulsa County were Hispanic; another 5% were of two or more races (Oklahoma State Department of Education). In Oklahoma, only about 10% of Hispanic adults over age 25 have four-year degrees.

Since the Council's milestone report in 2010 on the dramatic Hispanic growth in Oklahoma and the Tulsa area, we have provided leadership to stimulate more attention and preparation for this change. We continued this effort in 2014 with many community educational presentations on changing demographics; support for the Conexiones initiative connecting Hispanic students to new opportunities for education success; and assistance to Tulsa Public Schools to develop its own plan for better serving Hispanic families and children.

Other key areas of investment by CSC are also responding to historic changes. Examples:

- CSC's healthcare transformation work is focusing on the aging of the population and the growing numbers of people with disabilities.
- Our therapeutic courts are working to reduce our area's continued increasing incarceration rate.
- CSC's community schools initiative is advancing a new school model designed to better address the condition of poverty and low income now affecting the majority of children in public schools in our country.

These and other CSC initiatives engage hundreds of organizations, agencies, and individuals who are thoughtfully and wisely joining together to better invest in human capital -- the most important step for preparing Tulsa and much of Oklahoma for 2030, 2040 and beyond. This is challenging work, often hard to explain, as it requires new ideas, roles and relationships, as well as some disruption and even failure along the way. But it must be done, and we are so grateful for all who are supporting, acting, and leading with us.

Thank you for your interest and support.
The financial statements of Community Service Council have been examined by Heatherington & Fields Certified Public Accountants. The complete financial statements and auditors’ report are available at Community Service Council’s offices, 16 East 16th Street, Suite 202, Tulsa, OK, 74119.

Click here for the 2014 990
Leadership

2014 Board of Directors
Officers:
Steven Nell, President
Ann Domin, Vice President
Michael P. Evanson, Treasurer
Charlie Jackson, Past President

Governing Members: Phil Armstrong, Beau Brock, Teresa Burkett, Gena Duvall, Lanny Endicott, Major Walter J. Evans, Kevin Flynn, Robert D. Ireton, Env Janassen, Kery Lewis, April Merrill, Judge Rebecca Nightingale, Denise Reid, John Richer, Annie Tomecek, Jill Willey, Larry Wolford

Resource Members: Alison Anthony, James Chavez, Karen Davis, Ruth Ann Fate, Heather Hope-Hernandez, Joy Hofmeister, Carole Huff Hicks, Nancy McDonald, Tina Pena, Matt Rodgers

Presidential Appointees: Wayne Bland, Eric Costanzo, Dan Duffy, Gary Percefull, Deborah Shallcross

Intern: Camenae Patrick

Staff Directory

Programs & Initiatives

Our Top Donors:
George Kaiser Family Foundation
Tulsa Community Foundation
Morningcrest Foundation
Anne & Henry Zarrow
Flint Family Foundation
T. D. Williamson
Quik Trip
Ruth Nelson Revocable Trust
Flint Family Foundation
Bank Of Oklahoma
Williams Companies
Maxine & Jack Zarrow
Hardesty Family Foundation
David & Cassie Temple Foundation

Contact Us

Phone number 918-585-5551
Address 16 E 16th Street, Suite 202 | Tulsa | OK | 74119
Web Page www.csctulsa.org
Facebook
Friends We Lost in 2014

Nancy Feldman

Nancy was a good friend of the Council. She served on the CSC Board and was Event Chair of the Top of the Town fundraising event for the Child Care Resource Center.

Feldman, a former lawyer and professor who moved to Tulsa in 1946, had been on the forefront of community service and advocacy in the city for more than 60 years. In addition to CSC, Feldman volunteered for Family and Children’s Services, Tulsa Global Alliance, the Girl Scouts, the Center for Physically Limited, Tulsa Ballet and other organizations.

Feldman was the recipient of many awards and honors, including the Tulsa Area United Way’s 2013 Clydella Hentschel Award for Women in Leadership shortly before her death. At the awards presentation, she said her proudest achievements had been in working to help others remove barriers in their lives.
2-1-1 Helps in a Changing Healthcare Landscape

2-1-1 Helpline has been recognized by the Centers for Medicare and Medicaid (CMS) as a best practice in helping Oklahoma consumers navigate the Affordable Care Act (ACA) Health Insurance Marketplace. Helpline's Call specialists made over 4,000 insurance and ACA Marketplace referrals in 2014 and qualified 103,412 callers regarding Health Care Insurance Status for Household. Value of 2-1-1's role to community partners: From Tulsa Health Department—"Appreciative of 2-1-1 assists and especially your lead navigator expertise. This role has been invaluable to the success of increasing knowledge and access to healthcare in our community." From Cherokee Nation Health Services—" Appreciated the fact that you took interest in the ACA special provisions offered tribal members through the Marketplace. We (Tribes) have continued to find that even when calling the Marketplace, the national assisters know little about these special provisions. Here's hoping together, we continue growing, evolving, and changing along with the Health Care landscape set before us."

Making the Most out of an Easly Remembered Number

Do you, a relative, friend or client need services but are having trouble finding them? Dial 2-1-1 to find services for food, clothing, health care, shelter, housing, support groups, legal aid, employment and many more human services in your area. We can help you access services from over 10,000 programs in North Eastern Oklahoma. Just dial 2-1-1 or visit our online resource directory at http://www.211oklahomahealthline.org/resources/findhelp.htm

2-1-1 is a free and easy-to-remember phone number that streamlines the process of matching critical health and human services with the clients who need them. The 2-1-1 call center based in Tulsa, Oklahoma serves a 37-county area, operates 24 hours a day, receives approximately 11,000 calls per month and responds rapidly during emergency disaster situations with upgraded "cloud based" technology.

State of the Art Technology

In 2014, 2-1-1 Helpline installed new “cloud based” technology which offers better support to community partners and individuals by allowing more portability and functionality during disasters or power outages. Service Specialists are no longer tied to a traditional land lines. The cloud system lets us offer callers an option of keeping their place in line and getting a call back when a Service Specialist becomes available. Oftentimes, this saves precious minutes of talk time or battery life on cell phones with limited plans.
By the Numbers

Community Service Council is the lead agency for the local Continuum of Care (or “CoC”) known as A Way Home For Tulsa (or “AWH4T”), a collaboration of 21 agencies united to end long term homelessness. It also provides oversight for the Pathways intensive case management model and the new H3OK grant to facilitate efforts to house the homeless in both Tulsa and Oklahoma City. The Continuum exists to plan and implement strategies that support a system of outreach, engagement, assessment, prevention and evaluation for those experiencing homelessness, or those persons at risk of homelessness, within the Tulsa County metropolitan area. AWH4T’s primary emphasis is on providing emergency shelter, rapid re-housing, transitional housing and permanent supportive housing under the Housing First concept. The group’s work includes gathering and analyzing information in order to determine the local needs of people experiencing homelessness, implementing strategic responses and measuring results. AWH4T also manages the local process for applying, reviewing and prioritizing project applications for funding each year in HUD’s Homeless Assistance Grants competition.

Members of the AWH4T Governance Council include:

- 12 & 12
- City of Tulsa
- Community Service Council of Greater Tulsa
- Counseling & Recovery Services of Oklahoma
- Day Center for the Homeless
- Domestic Violence Intervention Services
- Family & Children’s Services
- INCOG
- John 3:16 Mission
- Legal Aid Services of Oklahoma
- Mental Health Association Oklahoma
- Morton Comprehensive Health Services
- Restore Hope
- The Salvation Army Center of Hope
- Tulsa County Social Services
- Tulsa Housing Authority
- Dept. of Veterans Affairs
- Volunteers of America
- Youth Services of Tulsa
- AWH4T Participant Advisory Group
- DaySpring Villa
By the Numbers

Mental Health Access

The Children's Behavioral Health Community Team, coordinated by the Community Service Council, is dedicated to bringing our community together to support a Systems of Care approach for accessible and affordable behavioral health services and supports for children, youth, and families.

Vision:
All children, youth, and families in our community will achieve wellness and stability, living happy productive lives.

Mission:
Create an accessible system of care, for children, youth, and families, ensuring emotional, behavioral and social wellness, through family driven integrated comprehensive services and supports.

Behavioral Health Team:
Andre Campbell, Counseling and Recovery Services of Oklahoma
Andrew Merritt, Dayspring Community Services
April Merritt, Legal Aid Services of Oklahoma
Bryan Blankenship, Counseling and Recovery Services of Oklahoma
Blaine Bowers, Oklahoma Office of Juvenile Affairs
Brent Wolfe, Tulsa County Juvenile Bureau
Carla Tanner, Community Service Council
Christina Starzl, Community Service Council
Corley Tunnell, Daybreak Family Services
David Grewe, Youth Services of Tulsa
Desiree Doherty, The Parent Child Center of Tulsa
Elana Grissom, Tulsa County Juvenile Bureau (co-chair)
Gina Hunter, OU Sooner Success
Judge Doris Franse, Tulsa County Juvenile Bureau
Greg Sneed, Palmer Continuum of Care
Jackie Shipp, Oklahoma Department of Mental Health and Substance Abuse Services
Jeff Tallent, Evolution Foundation
Jim Lyall, Community Service Council
Julie Summers, Mental Health Association Oklahoma
Kay Sandichaper, Tulsa Public Schools
Linda Geier, Tulsa Public Schools
Lynn Sossamon, Child Protection Coalition
Marcia Kessee, CREOKS Behavioral Health Services
Marjorie Erdmann, Shadow Mountain Behavioral Health
Mary Ellen Jones, Nami Tulsa
Mike Brose, Mental Health Association Oklahoma
Nichole Duck, Family and Children’s Services
Phil Black, CREOKS Behavioral Health Services
Richard DeSirey, A New Way Center
Nancy Robison, Oklahoma Department of Human Services
Rose Weller, NAMI Tulsa
Stephanie Lewis, Family and Children’s Services
Steve Jacoby, Grand River Dam Authority (co-chair)
Tenna Whitset, Tulsa Public Schools
Treba Shyens, Tulsa County Juvenile Bureau
Wade Hunter, CREOKS Behavioral Health Services
Whitney Downie, Family and Children’s Services
Sheamashah Williams, Oklahoma Department of Mental Health and Substance Abuse Services
Quality Care & Learning

Child Care Resource Center (CCRC)'s vision is quality care for every child.

Science has demonstrated that brain development is greatest during the early years and for children to achieve their full potential they must have a strong start from birth through age eight. CCRC has led this trend of promoting a birth to eight focus on all aspects of child development including physical, social-emotional, language and cognitive. CCRC meets this goal by:

- Providing families with tools to access quality, affordable child care;
- Supplying educational resources to parents and teachers;
- Assisting child care programs to reach high-quality national standards;
- Helping children to develop sound nutritional habits; and
- Providing leadership to local, state and national early childhood groups.

Top of the Town

6th Annual Top of the Town, June 12, 2014 was again a huge success. Over 1,200 sponsors, volunteers, and patrons visited 26 different venues. 18 different sponsors provided cash sponsorship, 4 sponsors provided goods worth at least $1,000 and 39 different vendors provided food and beverages. $4,475 was raised through raffle baskets and the restaurant pull. In total, CCRC raised over $53,600.

www.ccrctulsa.org
Informed Decisions

The Census Information Center (CIC) Program is a cooperative program between the U.S. Census Bureau and forty-seven national, regional, and local non-profit organizations including Tulsa's Community Service Council. Started nationally in 1988, CIC represents the interests of underserved communities. The centers serve as repositories of Census data and reports, making Census information and data available to the public and the communities they serve. Data are used in areas such as program planning, advocacy, needs assessment, defining service areas, public policy development, developing new business enterprises, and conducting race/ethnic-related research. CIC publications include topical reports and e-newsletters.

CIC of Eastern Oklahoma, Analyzing Trends and Providing Reliable Data for Community Indicators

- One of 52 CICs in the nation
- provided data assistance in some form to 2,800 people in 2014
- prepared and presented 25 powerpoints to a total of 1,250 audience members, focusing on a range of topics, including:
  - cultural diversity
  - labor force participation trends and projections
  - Hispanic population in Tulsa
  - disconnected youth and young adults
- prepared and presented community profiles for 5 counties/focus areas to a total of 250 audience members
- analyzed data for program planning
  - school absences
  - high school graduation and dropout rates
  - teen birth trends
  - Hispanic population
  - labor force participation
- provided trainings
  - in cooperation with Oklahoma Department of Libraries, conducted 7 hands-on census trainings, with a total of 100 attendees
- accessing census data with Census Bureau’s American Factfinder
- US Census Bureau’s On-the-Map
- using data to convey message and tell a story
- using census data for economic development
- using census data for grant writing
- provided individualized training on accessing, analyzing and interpreting census data to 10 data users
- published 12 Data Blast e-newsletters which were distributed to 1,000 readers
- published 52 Census Information Center weekly e-newsletters and distributed to 750 readers
$459,837
Reimbursed to 77 Child Care Providers for Serving Nutritious Meals and Snacks to More than 1,000 Children

3,231
Children Ages 0-6 Impacted by Quality Care Enhancement Programs

5,372
Teachers, Administrators, and Staff Trained
By the Numbers

19/428/102
19 Training/Education Opportunities Provided to 428 Individuals from 102 Unique Organizations

1,898
The Hours of Continuing Education provided to Health Care Professionals Throughout Oklahoma at No Cost—a Value of $37,980

Funding Awarded
3 funded awards, totaling over $1.67 million

Working Together for Community Health

- The Family Health Coalition entered into a strategic planning phase in May 2014, facilitated by F. Daniel Duffy, MD with the OU-TU School of Community Medicine.
- Hosted 1st Annual Empowering Oklahoma’s Women Conference focused on Social Justice and Racial Disparities in Women’s Health. Over 225 individuals attended the all-day conference held in the OU-Tulsa Learning Center; six national level presenters traveled to Tulsa to deliver presentations on effective practices to reduce disparities in women’s health.
- The Family Health Coalition initiated a partnership with the National Quality Forum focused on bringing population health principles to communities. The Family Health Coalition was one of 10 Field Testing Groups chosen in a competitive process to study and implement concepts of population health and shared measurement across health and human service programs. The National Quality Forum is partnering with the Department of Health and Human Services for this innovative project. Staff members attended a two-day training in Washington D.C. to learn more about population health and moving communities forward in their efforts to improve the quality of health and healthcare in their communities.
- The Family Health Coalition serves as the Community Action Network for the local Healthy Start programs. Two Healthy Start federal awards were granted within the membership of the Family Health Coalition. The two combined programs will serve nearly 1,500 pregnant women and children under the age of two in an effort to reduce infant mortality.
- Roni Christopher, LPC from the John Hopkins School of Public Health was hosted by the Family Health Coalition in November 2014 to explore the potential for creating a collective impact effort around maternal child health in Tulsa County. 42 individuals from 19 agencies attended the Collective Impact training.
By the Numbers

Community Service Council (CSC) focuses on advancing health initiatives, literacy, education and overall improved outcomes. CSC’s Healthcare Transformation initiative is building infrastructure, bringing outstanding speakers to Tulsa, and sponsoring professional and community events, all focused on our ever-changing and transforming healthcare system.

**Highlights:**
- Education of Health Professionals-In collaboration with the Oklahoma Center for Healthcare Improvement, the Healthcare Transformation team hosted their 2nd Transforming Healthcare: Surfing the Tsunami of Change Conference focused on elements of healthcare transformation for medical providers; the nursing community; non-profit organizations, business professionals, and care managers and care coordinators. Over 345 individuals attended the all-day conference held in the OU-Tulsa Learning Center, Perkins Auditorium. In an effort to bridge community resources to the medical community, 46 organizations and companies were showcased in a resource fair in Founders Hall located within the Learning Center. In partnership with the Family Health Coalition and Saint Francis Health System 215 hours of continuing education was provided to health care providers.
- Increasing Knowledge of Mental Health-Healthcare Transformation staff members were asked to join the Mental Health Association of Oklahoma’s Educational Committee to provide support in expanding the reach of mental health education for healthcare providers and community members.
- In October 2014, the Tulsa County Health Improvement Organization was launched with support of Healthcare Transformation staff and CSC Board Members. The 26 person Board of Directors represents leaders from 19 unique sectors and includes representation from 9 physicians.
- Reducing Uninsured-In March 2014 and December 2014 Claim Your Coverage enrollment events were held in a community wide effort to assist individuals in enrolling in healthcare coverage. 21 organizations provided support to the Claim Your Coverage efforts, resulting in over 100 individuals receiving healthcare coverage, many for the first time.
- Setting Healthcare Priorities-Healthcare Transformation staff and CSC Public Policy leadership participated in the Tulsa Regional Chamber One Voice process to determine priorities for the Chamber in the healthcare arena.
- Increasing Education about the Affordable Care Act- 4 training/education opportunities were provided to 348 individuals from 89 unique organizations and 215 hours of Continuing Education provided to Health Care Professionals throughout Oklahoma, all Continuing Education is provided at NO COST to the attendees.
- Reaching Out into the Community- 8 Affordable Care Act presentations were provided to community partners by Healthcare Transformation staff and 11 County Health Improvement Organizations were visited by HCT staff and CSC Board Members.

---

100 Enrolled in Health Care Coverage During Two Claim Your Coverage Events

2 Health Care Transformation Staff Members Received Recognition from President Barack Obama for Their Individual Efforts in Supporting Expanded Health Care Insurance Coverage within the Community

15.3 Million Three Funded Awards to Advance Key Initiatives

2014 Annual Report Community Service Council
Engaging the Whole Community in Support of the Whole Child

There are many forms of education to advance human capital development from prenatal through postsecondary and employment, and on to sustained lifelong well-being, assuring successful transitions at critical points along the developmental growth pathway.

Programs managed by the TACSI Resource Center in 2014:

- Check & Connect Chronic Absence Student Engagement Program which impacts 120 students per month in West Tulsa across three TPS school sites in partnership with OKDHS, TPS and the Tulsa County Juvenile Bureau.
- The Feldman Arts Infusion Program had its third of implementation in 2014, this year at Marshall Elementary School. This is a TACSI-managed collaboration between Arts & Humanities Council of Tulsa artists and elementary school teachers to develop art-focused projects to enhance academic subject areas.
- The Power of Families Project is a newly-awarded WK Kellogg Foundation-funded grant for TACSI focused on equity and family engagement, with a particular focus on reaching Latino families in schools through a community-based, culturally competent approach. TACSI was one of 30 grantees out of 1,200 applicants. In October, TACSI hired 4 promoters to begin outreach to families promoting early childhood literacy and developmental screenings.
- The Conexiones Program served 213 families in 2014, facilitating culturally responsive family engagement programs and case management services and giving families access to information, tools and resources to support their child’s overall success. Additionally, Conexiones provided cultural responsive training to 147 school staff and mental health service workers as well as recruited 18 volunteer interpreters that provided 132 hours of interpreting for school and families. This increased schools’ capacity to effectively engage Latino students and families.

2014 marked the 8th year of TACSI’s work in Tulsa

- With the guidance and support of TACSI, the first community school in Oklahoma City opened its doors in August 2014: The David R. Lopez Community School at Edgemere Elementary
- In 2014, TACSI had 16 full-time Community School Coordinators working to implement the community school strategy across TPS and Union school districts
- Nearly 95% of our student families qualified for free or reduced lunches in 2014
- More than 2,500 students attended weekly TASI after-school enrichment programs in 2014
- In November 2014, TACSI introduced a newly designed and restructured website. In July 2014, TACSI introduced a new team leadership team consisting of five full-time staff members dedicated to continuing the growth and development of TACSI
- 30 members from the TACSI network attended the 2014 National Community Schools Forum in Cincinnati, Ohio to learn from national community school leaders and network with nearly 2,000 community school practitioners across the country.
By the Numbers

Alternatives to Incarceration

Therapeutic Courts

Coordinated by the Community Service Council, Tulsa COURTS aims to increase the safety of the public and encourage participants to remain drug and crime free, while reducing the recidivism rate and eliminating the cost of confining non-violent alcohol and substance abusive offenders, while providing relief to the criminal justice system.

CSC has 2 more years of funding to support the National Mentor Court for Veterans Treatment Courts.

Problem-Solving Court system works to prevent incarcerations related to substance abuse and mental health issues. CSC organizes a collaborative of judiciary, law enforcement, criminal justice services, and treatment resources to expand Drug Court in 2002-2003, and implemented a new Mental Health Court in 2007, and a Veterans Treatment Court in 2008. This work evolved from CSC research and planning conducted in the late 1990’s on evidence-based strategies to reduce substance abuse and related incarcerations.

Specialty Courts (DUI/Drug/Veteran Treatment Court/Mental Health Court
- As a whole, the Veteran Treatment Court (VTC)/Drug and DUI Court Programs had an active count of 640 defendants and admitted 292 new defendants in 2014. Graduations are held on a quarterly basis and in 2014, a total of 214 defendants graduated from the VTC/Drug and DUI Court Programs.
- The Mental Health Court (MHC) Program had an active count of 84 defendants and admitted 51 new defendants in 2014. Graduations are held separate from all other court; however they are held on the same quarterly schedule. In 2014, 36 defendants graduated from MHC.
- The National Association of Drug Court Professionals held their national conference in Anaheim CA in 2014. Several staff and court team members attended the conference and conducted many sessions including sessions on Collaborative Justice, Implementing an Educational Program in Drug Court, Prosecutor Specific Sessions for VTC and Building Your Veteran Community Coalition.
- Tulsa County Veterans Treatment Court (VTC) implemented a Mentor Program allowing each veteran to be connected with a volunteer in the community who is also a veteran. The mentor program exists to provide support and stability for the veteran participants of Tulsa Veterans Treatment Court. Possible only through the ongoing service of volunteer veterans within our community, another critical focal point regarding the structure of Tulsa Veterans Treatment Court Mentor Program is the transition. A primary mission of the veteran mentor is to not only help the veteran mentee successfully navigate Veterans Treatment Court, but also to provide transitional guidance between the chasm of military and civilian culture. The mentor becomes the sociological bridge.
- The VTC team and participants celebrated Christmas at the 2014 MRE. The MRE was created to help honor and support our veteran participants and is a good way for everyone to have a good time and share conversation. The veterans are treated to a Christmas meal and gifts for each veteran in attendance as well as their children.
- 2014 was a great year for several of our staff members being invited to speak at the local, state and national level as a faculty member of Justice For Vets. Some key places CSC was represented throughout the year are the Justice For Vets National Conference, Oklahoma Department of Mental Health and Substance Abuse, Oklahoma State Mental Health Conference and the University of Tulsa.

CRASHs Court 2014
- CRASHs Court programs were presented to eleven schools during the 2014 school year. The programs were presented to Owasso Mid High, Jenks Freshman Academy, Broken Arrow South I-High, Bishop Kelley, Skiatook, East Central high School, Broken Arrow North I-High, Bixby High School, Sand Springs 9th Grade Center, Webster and Booker T. Washington.
- A total of 5,745 students in the Tulsa area attended a CRASHs Court program between January 1, 2014 and December 31, 2014.
- As of December, 2014 over 88,000 students have attended CRASHs Court since the first program was implemented in 1998. This is a great accomplishment and milestone for the program to reach.
Youthful Drunk Driving Program

- The Youthful Drunk Driving Program (YDD) remains an active vital program. The YDD program was first implemented in 1994. In 2014, the YDD program received the majority of its referrals from the Tulsa County District Court. Other referring courts are Tulsa Municipal, Owasso, Broken Arrow and Bixby. The YDD program continues to educate young adults on the dangers of drinking and driving as well as the legal and financial ramifications of driving under the influence.
- In 2014, 320 court-ordered defendants participated in the program. In that same year, a total of 306 completed the program.
- The YDD program remains a successful program due in large part to the local support and involvement of Kaiser Rehab, St. John’s Hospital, OSU Physicians Hospital, Floral Haven Funeral Home and various Victim Impact programs located around Tulsa County.
Reintegration of Ex-Offenders: The Tulsa Reentry One-Stop Provides Employment and Training Services to Men and Women to Tulsa from Prison

The Reentry One-Stop provides employment and training services to men and women returning to Tulsa from prison. In 2014, $2 million in funding was awarded from the U.S. Department of Labor, Employment and Training Administration, Training to Work program, for an additional 3 years. The program transitioned from a focus on immediate employment to expanded training options.

This program develops partnerships with employers, industry organizations, educational institutions and the workforce system to identify career pathways in demand sectors and expand training opportunities leading to employment, for participants residing in Oklahoma Department of Corrections Work Release Centers.

- A Transition Coordinator from the Oklahoma Department of Corrections identifies participants in Work Release Programs and connects them to the Reentry One-Stop within 9 months of release.
- Employment Specialists and a Job Developer from Goodwill Industries provide career assessment, Job Readiness training and job placement services and connect participants to training for in-demand industries.
- Case Managers from Counseling & Recovery Services, a community mental health center, provide support services and assistance with housing, health care, and mental health and substance abuse treatment to remove barriers to employment.
- A Peer Support Specialist understands and assists with the unique needs faced when re-entering society from incarceration.
- A Mentoring Coordinator recruits, trains, matches and supports program participants with volunteer Life and Career Coaches.

Training costs, bus passes, interview clothing, and financial awards for completing program milestones are provided. All program staff and services are co-located at the One-Stop.

Key partners: Oklahoma Department of Corrections, George Kaiser Family Foundation, Workforce Tulsa, Counseling & Recovery Services, Goodwill Industries of Tulsa, Tulsa Technology Center, Tulsa Area Manufacturing Alliance, Reentry One-Stop operates as a program of the Community Service Council.
A Home for Our Veterans

BRRX4Vets is a rapid rehousing program funded by the Supportive Services for Veteran Families (SSVF) Grant. BRRX4Vets uses the housing first model to provide temporary intervention and short term assistance to very low-income veteran families who are homeless or facing eviction. To be eligible for services the individual must have served one day of active duty after completing training and have any discharge other than dishonorable. The household income must be below 50% of the area median income and the veteran is literally homeless or imminently facing eviction.

Since the inception of BRRX4Vets a total of 1157 households have been served with 1005 of those households housed. BRRX4Vets works with each homeless family to develop a housing stability plan that focuses on the veteran family’s preferences and needs. Using the Housing First Model, BRRX4Vets works with the veteran family to find the best housing option based on the family size and income. A primary barrier for many veteran families to maintaining stable housing is low income. BRRX4Vets works closely with the Volunteers of America who now provide extensive employment services. If a participant does not qualify for the VOA program BRRX assists with those needing to increase income to maintain housing. Housing Navigators work with homelessness prevention families as well to ensure they remain in their permanent housing when possible. When needed those Veterans are assisted and encouraged to move to more affordable and suitable housing. When possible, BRRX4Vets has arranged for the veteran family to settle any arrears or other housing related issue with their current landlord to enable them to move with a positive reference.

The greatest temporary financial expenditure is housing assistance followed by housing security deposits. Additional financial supports include utilities, utility deposits, moving assistance, daycare and transportation assistance to include bus passes and car repairs.

BRRX4Vets continues to maintain and establish new relationships with landlords and housing authorities in all service areas. Maintaining these relationships has allowed the program to quickly place participants in permanent housing and reduce the time to do so from initial entry. BRRX4Vets also continues to maintain a strong partnership with the Jack C. Montgomery VA Homeless team. In partnering with the VA homeless team 109 BRRX4Vets participants were able to move into a VA subsidized housing unit.

In August the program passed its annual monitoring visit performed by an outside firm on behalf of the Veteran’s Administration. In addition, BRRX4Vets participated in this year’s stand down event held in September. Several Housing Navigators served on coordination committees.
The First Year

Modeled after a successful program in Michigan, the Sprouts Child Development Initiative was introduced in the Fall of 2013 as a child development resource website built around an online developmental screening link, the Ages and Stages Questionnaire (ASQ-3). Discover more about Sprouts on their website.

The Sprouts Child Development Initiative recently completed their first year and has been delighted by the community’s positive response! Moving from a screening program focused on a large, but limited, number of children in child care to a more innovative method of broader access and impact and with no formal marketing, other than social media, Sprouts has joined with a number of community partners requesting collaboration with their programs.

Additionally, the online developmental screening allows Sprouts developmental clinicians to focus their time on those who need further evaluation, while still reaching parents who may only have questions or be looking for resources. Using new strategies to increase the overall number of child development screenings administered, Sprouts is increasing the number of children receiving appropriate early intervention services, ensuring more children are healthy and ready to succeed when starting school.

The new strategies concentrate programmatic efforts in two targeted areas:

I. Community Outreach, Awareness and Engagement
II. Access to Services through Relationships with Healthcare Providers and Community Partners

Early Childhood screening and assessment:
- Over 1400 children served
- 42% - received some type of follow-up service
- 100% - received ASQ results and developmental activity/parent education resources

In 2014 the Sprouts website had:
- 21,525 Page views
- 12,071 sessions
- 9,460 Users
- 78% New Users
- From more than 10 countries

Facebook page accessed for Child Development Information by people from 31 countries
From the Director

The Community Service Council (CSC) is pleased to share our 2014 annual report, and to thank everyone who helped make the year’s progress possible.

The Council’s priorities and work reflect our continued commitment to “investing in people” across the lifespan. This is more critical than ever, and more challenging than ever, because we are experiencing an unprecedented “perfect storm” of changes affecting our community, state, nation, and world. Demographic, economic, technological, and cultural clocks of change continue to tick, bringing profound historical shifts that are shaping a much different world in the coming decades. The changing racial and ethnic population is one clear example. The U.S. Bureau of Labor Statistics projects that America’s workforce will be almost 25% Hispanic by 2030 and 30% by 2050. In 2014, almost 20% of students in public schools in Tulsa County were Hispanic; another 5% were of two or more races (Oklahoma State Department of Education). In Oklahoma, only about 10% of Hispanic adults over age 25 have four-year degrees.

Since the Council’s milestone report in 2010 on the dramatic Hispanic growth in Oklahoma and the Tulsa area, we have provided leadership to stimulate more attention and preparation for this change. We continued this effort in 2014 with many community educational presentations on changing demographics; support for the Conexiones initiative connecting Hispanic students to new opportunities for education success; and assistance to Tulsa Public Schools to develop its own plan for better serving Hispanic families and children.

Other key areas of investment by CSC are also responding to historic changes. Examples:

• CSC’s healthcare transformation work is focusing on the aging of the population and the growing numbers of people with disabilities.
• Our therapeutic courts are working to reduce our area’s continued increasing incarceration rate.
• CSC’s community schools initiative is advancing a new school model designed to better address the condition of poverty and low income now affecting the majority of children in public schools in our country.

These and other CSC initiatives engage hundreds of organizations, agencies, and individuals who are thoughtfully and wisely joining together to better invest in human capital – the most important step for preparing Tulsa and much of Oklahoma for 2030, 2040 and beyond. This is challenging work, often hard to explain, as it requires new ideas, roles and relationships, as well as some disruption and even failure along the way. But it must be done, and we are so grateful for all who are supporting, acting, and leading with us.

Thank you for your interest and support.
The financial statements of Community Service Council have been examined by Heatherington & Fields Certified Public Accountants. The complete financial statements and auditors’ report are available at Community Service Council’s offices, 16 East 16th Street, Suite 202, Tulsa, OK, 74119. Click here for the 2014 990.
2014 Board of Directors
Officers:
Steven Nell, President
Ann Domin, Vice President
Michael P. Evans, Treasurer
Charlie Jackson, Past President

Governing Members: Phil Armstrong, Beau Brock, Teresa Burkett, Gena Duvall, Lanny Endicott, Major Walter J. Evans, Kevin Flynn, Robert D. Iezon, Env Jarasen, Kenny Lewis, April Merritt, Judge Rebecca Nightingale, Denise Reid, John Richer, Annie Tomaczek, Jill Willey, Larry Wolford

Resource Members: Alison Anthony, James Chavez, Karen Davis, Ruth Ann Fate, Heather Hope-Hernandez, Joy Hofmeister, Carole Huff Hicks, Nancy McDonald, Tina Pena, Matt Rodgers

Presidential Appointees: Wayne Bland, Eric Costanzo, Dan Duffy, Gary Percefull, Deborah Shallcross

Intern: Camenae Patrick

Staff Directory

Programs & Initiatives

Our Top Donors:
George Kaiser Family Foundation
Tulsa Community Foundation
Morningcrest Foundation
Anne & Henry Zarrow
Flint Family Foundation
T. D. Williamson
QuikTrip
Ruth Nelson Revocable Trust
Flint Family Foundation
Bank Of Oklahoma
Williams Companies
Maxine & Jack Zarrow
Hardesty Family Foundation
David & Cassie Temple Foundation

Contact Us

Phone number 918-585-5551
Address 16 E 16th Street, Suite 202 | Tulsa | OK | 74119
Web Page www.csctulsa.org
Facebook

Call Us: 918-585-5551 / info@csctulsa.org / 16 East 16th St. Ste. 202 | Tulsa | OK | 74119-4402
Friends We Lost in 2014

Nancy Feldman

Nancy was a good friend of the Council. She served on the CSC Board and was Event Chair of the Top of the Town fundraising event for the Child Care Resource Center.

Feldman, a former lawyer and professor who moved to Tulsa in 1946, had been on the forefront of community service and advocacy in the city for more than 60 years. In addition to CSC, Feldman volunteered for Family and Children’s Services, Tulsa Global Alliance, the Girl Scouts, the Center for Physically Limited, Tulsa Ballet and other organizations.

Feldman was the recipient of many awards and honors, including the Tulsa Area United Way’s 2013 Clydella Hentschel Award for Women in Leadership shortly before her death. At the awards presentation, she said her proudest achievements had been in working to help others remove barriers in their lives.
By the Numbers

2014 Annual Report

By the Numbers

2-1-1 Helps in a Changing Healthcare Landscape

2-1-1 Helpline has been recognized by the Centers for Medicare and Medicaid (CMS) as a best practice in helping Oklahoma consumers navigate the Affordable Care Act (ACA) Health Insurance Marketplace. Helpline’s Call specialists made over 4,000 insurance and ACA Marketplace referrals in 2014 and qualified 103,412 callers regarding Health Care Insurance Status for Household. Value of 2-1-1’s role to community partners: From Tulsa Health Department-“Appreciative of 2-1-1 assists and especially your lead navigator expertise. This role has been invaluable to the success of increasing knowledge and access to healthcare in our community.” From Cherokee Nation Health Services- “Appreciated the fact that you took interest in the ACA special provisions offered tribal members through the Marketplace. We (Tribes) have continued to find that even when calling the Marketplace, the national assists know little about these special provisions. Here’s hoping together, we continue growing, evolving, and changing along with the Health Care landscape set before us”

Making the Most out of an Easilly Remembered Number

Do you, a relative, friend or client need services but are having trouble finding them? Dial 2-1-1 to find services for food, clothing, health care, shelter, housing, support groups, legal aid, employment and many more human services in your area. We can help you access services from over 10,000 programs in North Eastern Oklahoma. Just dial 2-1-1 or visit our online resource directory at http://www.211oklahomahepline.org/resources/findhelp.htm

2-1-1 is a free and easy-to-remember phone number that streamlines the process of matching critical health and human services with the clients who need them. The 2-1-1 call center based in Tulsa, Oklahoma serves a 37-county area, operates 24 hours a day, receives approximately 11,000 calls per month and responds rapidly during emergency disaster situations with upgraded “cloud based” technology.

State of the Art Technology

In 2014, 2-1-1 Helpline installed new “cloud based” technology which offers better support to community partners and individuals by allowing more portability and functionality during disasters or power outages. Service Specialists are no longer tied to a traditional land lines. The cloud system lets us offer callers an option of keeping their place in line and getting a call back when a Service Specialist becomes available. Oftentimes, this saves precious minutes of talk time or battery life on cell phones with limited plans.
By the Numbers

Addressing Short-Term and Long-Term Homelessness

Community Service Council is the lead agency for the local Continuum of Care (or "CoC") known as A Way Home For Tulsa (or "AWH4T"), a collaboration of 21 agencies united to end long term homelessness. It also provides oversight for the Pathways intensive case management model and the new H3OK grant to facilitate efforts to house the homeless in both Tulsa and Oklahoma City. The Continuum exists to plan and implement strategies that support a system of outreach, engagement, assessment, prevention and evaluation for those experiencing homelessness, or those persons at risk of homelessness, within the Tulsa County metropolitan area. AWH4Ts primary emphasis is on providing emergency shelter, rapid re-housing, transitional housing and permanent supportive housing under the Housing First concept. The group's work includes gathering and analyzing information in order to determine the local needs of people experiencing homelessness, implementing strategic responses and measuring results. AWH4T also manages the local process for applying, reviewing and prioritizing project applications for funding each year in HUD's Homeless Assistance Grants competition.

Members of the AWH4T Governance Council include:

- 12 & 12
- City of Tulsa
- Community Service Council of Greater Tulsa
- Counseling & Recovery Services of Oklahoma
- Day Center for the Homeless
- Domestic Violence Intervention Services
- Family & Children's Services
- INCOG
- John 3:16 Mission
- Legal Aid Services of Oklahoma
- Mental Health Association Oklahoma
- Morton Comprehensive Health Services
- Restore Hope
- The Salvation Army Center of Hope
- Tulsa County Social Services
- Tulsa Housing Authority
- Dept. of Veterans Affairs
- Volunteers of America
- Youth Services of Tulsa
- AWH4T Participant Advisory Group
- DaySpring Villa

- 16 Homeless and Formerly Homeless serve on AWH4T's Advisory Board
- 78 Chronically Homeless Housed
- 298 Veterans Housed
- 6,500+ Benefit Annually from Tulsa's Homeless Service System
By the Numbers

Mental Health Access

The Children’s Behavioral Health Community Team, coordinated by the Community Service Council, is dedicated to bringing our community together to support a Systems of Care approach for accessible and affordable behavioral health services and supports for children, youth, and families.

Vision:
All children, youth, and families in our community will achieve wellness and stability, living happy productive lives.

Mission:
Create an accessible system of care, for children, youth, and families, ensuring emotional, behavioral and social wellness, through family driven integrated comprehensive services and supports.

Behavioral Health Team:
Andre Campbell, Counseling and Recovery Services of Oklahoma
Andrew Merritt, Dayspring Community Services
April Merritt, Legal Aid Services of Oklahoma
Bryan Blankenship, Counseling and Recovery Services of Oklahoma
Blaire Bowers, Oklahoma Office of Juvenile Affairs
Brent Wolfe, Tulsa County Juvenile Bureau
Carla Tanner, Community Service Council
Christina Starzl, Community Service Council
Conley Tunnell, Daybreak Family Services
David Greer, Youth Services of Tulsa
Desiree Doherty, The Parent Child Center of Tulsa
Elana Grissom, Tulsa County Juvenile Bureau (co-chair)
Gina Hunter, OU Sooner Success
Judge Doris Franse, Tulsa County Juvenile Bureau
Greg Sneed, Palmer Continuum of Care
Jackie Shipp, Oklahoma Department of Mental Health and Substance Abuse Services
Jeff Tallent, Evolution Foundation
Jim Lyall, Community Service Council
Julie Summers, Mental Health Association Oklahoma
Kay Sandichaper, Tulsa Public Schools
Linda Geier, Tulsa Public Schools
Lynn Sossamon, Child Protection Coalition
Marcia Kessee, CREOKS Behavioral Health Services
Marjorie Erdman, Shadow Mountain Behavioral Health
Mary Ellen Jones, Nami Tulsa
Mike Brose, Mental Health Association Oklahoma
Nichole Duck, Family and Children’s Services
Phil Black, CREOKS Behavioral Health Services
Richard DeSirey, A New Way Center
Nancy Robison, Oklahoma Department of Human Services
Rose Weller, NAMI Tulsa
Stephanie Lewis, Family and Children’s Services
Steve Jacoby, Grand River Dam Authority (co-chair)
Tenna Whitsett, Tulsa Public Schools
Treba Shyres, Tulsa County Juvenile Bureau
Wade Hunter, CREOKS Behavioral Health Services
Whitney Downie, Family and Children’s Services
Sheamekah Williams, Oklahoma Department of Mental Health and Substance Abuse Services

342
Referrals to Child
Behavioral Health Team

372
Youth and Families Received
Services from Tulsa Area
Systems of Care Sites in 2013

27
Agencies Represented on
Behavioral Health Steering
Committee

2014 Annual Report
Community Service Council
Quality Care & Learning

Child Care Resource Center (CCRC)'s vision is quality care for every child. Science has demonstrated that brain development is greatest during the early years and for children to achieve their full potential they must have a strong start from birth through age eight. CCRC has led this trend of promoting a birth to eight focus on all aspects of child development including physical, social-emotional, language and cognitive. CCRC meets this goal by:

- Providing families with tools to access quality, affordable child care;
- Supplying educational resources to parents and teachers;
- Assisting child care programs to reach high-quality national standards;
- Helping children to develop sound nutritional habits; and
- Providing leadership to local, state and national early childhood groups.

Top of the Town

6th Annual Top of the Town, June 12, 2014 was again a huge success. Over 1,200 sponsors, volunteers, and patrons visited 26 different venues. 18 different sponsors provided cash sponsorship, 4 sponsors provided goods worth at least $1,000 and 39 different vendors provided food and beverages. $4,475 was raised through raffle baskets and the restaurant pull. In total, CCRC raised over $53,600.

www.ccrctulsa.org
Informed Decisions
The Census Information Center (CIC) Program is a cooperative program between the U.S. Census Bureau and forty-seven national, regional, and local non-profit organizations including Tulsa’s Community Service Council. Started nationally in 1988, CIC represents the interests of underserved communities. The centers serve as repositories of Census data and reports, making Census information and data available to the public and the communities they serve. Data are used in areas such as program planning, advocacy, needs assessment, defining service areas, public policy development, developing new business enterprises, and conducting race/ethnic-related research. CIC publications include topical reports and e-newsletters.

CIC of Eastern Oklahoma, Analyzing Trends and Providing Reliable Data for Community Indicators

- One of 52 CICs in the nation
- provided data assistance in some form to 2,800 people in 2014
- prepared and presented 25 powerpoints to a total of 1,250 audience members, focusing on a range of topics, including:
  - cultural diversity
  - labor force participation trends and projections
  - Hispanic population in Tulsa
  - disconnected youth and young adults
- prepared and presented community profiles for 5 counties/focus areas to a total of 250 audience members
- analyzed data for program planning
  - school absences
  - high school graduation and dropout rates
  - teen birth trends
  - Hispanic population
  - labor force participation
- provided trainings
  - in cooperation with Oklahoma Department of Libraries, conducted 7 hands-on census trainings, with a total of 100 attendees
    - accessing census data with Census Bureau’s American Factfinder
    - US Census Bureau’s On-the-Map
    - using data to convey message and tell a story
    - using census data for economic development
  - using census data for grant writing
  - provided individualized training on accessing, analyzing and interpreting census data to 10 data users
- published 12 Data Blast e-newsletters which were distributed to 1,000 readers
- published 52 Census Information Center weekly e-newsletters and distributed to 750 readers
$459,837
Reimbursed to 77 Child Care Providers for Serving Nutritious Meals and Snacks to More than 1,000 Children

3,231
Children Ages 0-6 Impacted by Quality Care Enhancement Programs

5,372
Teachers, Administrators, and Staff Trained

2014 Annual Report
Community Service Council
By the Numbers

Funding Awarded
3 funded awards, totaling over $1.67 million

19/428/102
19 Training/Education Opportunities Provided to 428 Individuals from 102 Unique Organizations

1,898
The Hours of Continuing Education provided to Health Care Professionals Throughout Oklahoma at No Cost—a Value of $37,980

Working Together for Community Health

- The Family Health Coalition entered into a strategic planning phase in May 2014, facilitated by F. Daniel Duffy, MD with the OU-TU School of Community Medicine.
- Hosted 1st Annual Empowering Oklahoma’s Women Conference focused on Social Justice and Racial Disparities in Women’s Health. Over 225 individuals attended the all-day conference held in the OU-Tulsa Learning Center; six national level presenters traveled to Tulsa to deliver presentations on effective practices to reduce disparities in women’s health.
- The Family Health Coalition initiated a partnership with the National Quality Forum focused on bringing population health principles to communities. The Family Health Coalition was one of 10 Field Testing Groups chosen in a competitive process to study and implement concepts of population health and shared measurement across health and human service programs. The National Quality Forum is partnering with the Department of Health and Human Services for this innovative project. Staff members attended a two-day training in Washington D.C. to learn more about population health and moving communities forward in their efforts to improve the quality of health and healthcare in their communities.
- The Family Health Coalition serves as the Community Action Network for the local Healthy Start programs. Two Healthy Start federal awards were granted within the membership of the Family Health Coalition. The two combined programs will serve nearly 1,500 pregnant women and children under the age of two in an effort to reduce infant mortality.
- Roni Christopher, LPC from the John Hopkins School of Public Health was hosted by the Family Health Coalition in November 2014 to explore the potential for creating a collective impact effort around maternal child health in Tulsa County. 42 individuals from 19 agencies attended the Collective Impact training.
By the Numbers

Health Care Transformation

Community Service Council (CSC) focuses on advancing health initiatives, literacy, education and overall improved outcomes. CSC’s Healthcare Transformation initiative is building infrastructure, bringing outstanding speakers to Tulsa, and sponsoring professional and community events, all focused on our ever-changing and transforming healthcare system.

Highlights:
- Education of Health Professionals-In collaboration with the Oklahoma Center for Healthcare Improvement, the Healthcare Transformation team hosted their 2nd Transforming Healthcare: Surfing the Tsunami of Change Conference focused on elements of healthcare transformation for medical providers, the nursing community, non-profit organizations, business professionals, and care managers and care coordinators. Over 345 individuals attended the all-day conference held in the OU-Tulsa Learning Center, Perkins Auditorium. In an effort to bridge community resources to the medical community, 46 organizations and companies were showcased in a resource fair in Founders Hall located within the Learning Center. In partnership with the Family Health Coalition and Saint Francis Health System 215 hours of continuing education was provided to health care providers.
- Increasing Knowledge of Mental Health-Healthcare Transformation staff members were asked to join the Mental Health Association of Oklahoma’s Educational Committee to provide support in expanding the reach of mental health education for healthcare providers and community members.
- In October 2014, the Tulsa County Health Improvement Organization was launched with support of Healthcare Transformation staff and CSC Board Members. The 26 person Board of Directors represents leaders from 19 unique sectors and includes representation from 9 physicians.
- Reducing Uninsured-In March 2014 and December 2014 Claim Your Coverage enrollment events were held in a community wide effort to assist individuals in enrolling in healthcare coverage. 21 organizations provided support to the Claim Your Coverage efforts, resulting in over 100 individuals receiving healthcare coverage, many for the first time.
- Setting Healthcare Priorities-Healthcare Transformation staff and CSC Public Policy leadership participated in the Tulsa Regional Chamber One Voice process to determine priorities for the Chamber in the healthcare arena.
- Increasing Education about the Affordable Care Act-4 training/education opportunities were provided to 348 individuals from 89 unique organizations and 215 hours of Continuing Education provided to Health Care Professionals throughout Oklahoma, all Continuing Education is provided at NO COST to the attendees.
- Reaching Out into the Community-8 Affordable Care Act presentations were provided to community partners by Healthcare Transformation staff and 11 County Health Improvement Organizations were visited by HCT staff and CSC Board Members.

100
Enrolled in Health Care Coverage During Two Claim Your Coverage Events

2
Health Care Transformation Staff Members Received Recognition from President Barack Obama for Their Individual Efforts in Supporting Expanded Health Care Insurance Coverage within the Community

15.3 Million
Three Funded Awards to Advance Key Initiatives

2014 Annual Report Community Service Council
Engaging the Whole Community in Support of the Whole Child

There are many forms of education to advance human capital development from prenatal through postsecondary and employment, and on to sustained lifelong well-being, assuring successful transitions at critical points along the developmental growth pathway.

Programs managed by the TACSI Resource Center in 2014:

- Check & Connect Chronic Absence Student Engagement Program which impacts 120 students per month in West Tulsa across three TPS school sites in partnership with OKDHS, TPS and the Tulsa County Juvenile Bureau.
- The Feldman Arts Infusion Program had its third of implementation in 2014, this year at Marshall Elementary School. This is a TACSI-managed collaboration between Arts & Humanities Council of Tulsa artists and elementary school teachers to develop art-focused projects to enhance academic subject areas.
- The Power of Families Project is a newly-awarded WK Kellogg Foundation-funded grant for TACSI focused on equity and family engagement, with a particular focus on reaching Latino families in schools through a community-based, culturally competent approach. TACSI was one of 30 grantees out of 1,200 applicants. In October, TACSI hired 4 promotoras to begin outreach to families promoting early childhood literacy and developmental screenings.
- The Conexiones Program served 213 families in 2014, facilitating culturally responsive family engagement programs and case management services and giving families access to information, tools and resources to support their child’s overall success. Additionally, Conexiones provided cultural responsive training to 247 school staff and mental health service workers as well as recruited 18 volunteer interpreters that provided 132 hours of interpreting for school and families. This increased schools’ capacity to effectively engage Latino students and families.

2014 marked the 8th year of TACSI’s work in Tulsa

- With the guidance and support of TACSI, the first community school in Oklahoma City opened its doors in August 2014: The David R. Lopez Community School at Edgemere Elementary
- In 2014, TACSI had 16 full-time Community School Coordinators working to implement the community school strategy across TPS and Union school districts
- Nearly 95% of our student families qualified for free or reduced lunches in 2014
- More than 2,500 students attended weekly TASI after-school enrichment programs in 2014
- In November 2014, TACSI introduced a newly designed and restructured website. In July 2014, TACSI introduced a new team leadership team consisting of five full-time staff members dedicated to continuing the growth and development of TACSI
- 30 members from the TACSI network attended the 2014 National Community Schools Forum in Cincinnati, Ohio to learn from national community school leaders and network with nearly 2,000 community school practitioners across the country.
Alternatives to Incarceration

Therapeutic Courts

Coordinated by the Community Service Council, Tulsa COURTS aims to increase the safety of the public and encourage participants to remain drug and crime free, while reducing the recidivism rate and eliminating the cost of confining non-violent alcohol and substance abusive offenders, while providing relief to the criminal justice system.

CSC has 2 more years of funding to support the National Mentor Court for Veterans Treatment Courts.

Problem-Solving Court system works to prevent incarcerations related to substance abuse and mental health issues. CSC organizes a collaborative of judiciary, law enforcement, criminal justice services, and treatment resources to expand Drug Court in 2002-2003, and implemented a new Mental Health Court in 2007, and a Veterans Treatment Court in 2008. This work evolved from CSC research and planning conducted in the late 1990’s on evidence-based strategies to reduce substance abuse and related incarcerations.

Specialty Courts (DUI/Drug/Veteran Treatment Court/Mental Health Court

- As a whole, the Veteran Treatment Court/VTC/Drug and DUI Court Programs had an active count of 640 defendants and admitted 292 new defendants in 2014. Graduations are held on a quarterly basis and in 2014, a total of 214 defendants graduated from the VTC/Drug and DUI Court Programs.

- The Mental Health Court (MHC) Program had an active count of 84 defendants and admitted 51 new defendants in 2014. Graduations are held separate from all other court; however they are held on the same quarterly schedule. In 2014, 36 defendants graduated from MHC.

- The National Association of Drug Court Professionals held their national conference in Anaheim CA in 2014. Several staff and court team members attended the conference and conducted many sessions including sessions on Collaborative Justice, Implementing an Educational Program in Drug Court, Prosecutor Specific Sessions for VTC and Building Your Veteran Community Coalition.

- Tulsa County Veterans Treatment Court (VTC) implemented a Mentor Program allowing each veteran to be connected with a volunteer in the community who is also a veteran. The mentor program exists to provide support and stability for the veteran participants of Tulsa Veterans Treatment Court. Possible only through the ongoing service of volunteer veterans within our community, another critical focal point regarding the structure of Tulsa Veterans Treatment Court Mentor Program is the transition. A primary mission of the veteran mentor is to not only help the veteran mentee successfully navigate Veterans Treatment Court, but also to provide transitional guidance between the chasm of military and civilian culture. The mentor becomes the sociological bridge.

- The VTC team and participants celebrated Christmas at the 2014 MRE. The MRE was created to help honor and support our veteran participants and is a good way for everyone to have a good time and share conversation. The veterans are treated to a Christmas meal and gifts for each veteran in attendance as well as their children.

- 2014 was a great year for several of our staff members being invited to speak at the local, state and national level as a faculty member of Justice For Vets. Some key places CSC was represented throughout the year are the Justice For Vets National Conference, Oklahoma Department of Mental Health and Substance Abuse, Oklahoma State Mental Health Conference and the University of Tulsa.

CRASHs Court 2014

- CRASHs Court programs were presented to eleven schools during the 2014 school year. The programs were presented to Owasso Mid High, Jenks Freshman Academy, Broken Arrow South I-High, Bishop Kelley, Skiatook, East Central high School, Broken Arrow North I-High, Bixby High School, Sand Springs 9th Grade Center, Webster and Booker T. Washington.

- A total of 5,745 students in the Tulsa area attended a CRASHs Court program between January 1, 2014 and December 31, 2014.

- As of December, 2014 over 88,000 students have attended CRASHs Court since the first program was implemented in 1998. This is a great accomplishment and milestone for the program to reach.
Youthful Drunk Driving Program

- The Youthful Drunk Driving Program (YDD) remains an active vital program. The YDD program was first implemented in 1994. In 2014, the YDD program received the majority of its referrals from the Tulsa County District Court. Other referring courts are Tulsa Municipal, Owasso, Broken Arrow and Bixby. The YDD program continues to educate young adults on the dangers of drinking and driving as well as the legal and financial ramifications of driving under the influence.
- In 2014, 320 court-ordered defendants participated in the program. In that same year, a total of 306 completed the program.
- The YDD program remains a successful program due in large part to the local support and involvement of Kaiser Rehab, St. John's Hospital, OSU Physicians Hospital, Floral Haven Funeral Home and various Victim Impact programs located around Tulsa County.
Reintegration of Ex-Offenders: The Tulsa Reentry One-Stop Provides Employment and Training Services to Men and Women to Tulsa from Prison

The Reentry One-Stop provides employment and training services to men and women returning to Tulsa from prison. In 2014, $2 million in funding was awarded from the U.S. Department of Labor, Employment and Training Administration, Training to Work program, for an additional 3 years. The program transitioned from a focus on immediate employment to expanded training options.

This program develops partnerships with employers, industry organizations, educational institutions and the workforce system to identify career pathways in demand sectors and expand training opportunities leading to employment, for participants residing in Oklahoma Department of Corrections Work Release Centers.

- A Transition Coordinator from the Oklahoma Department of Corrections identifies participants in Work Release Programs and connects them to the Reentry One-Stop within 9 months of release.
- Employment Specialists and a Job Developer from Goodwill Industries provide career assessment, Job Readiness training and job placement services and connect participants to training for in-demand industries.
- Case Managers from Counseling & Recovery Services, a community mental health center, provide support services and assistance with housing, health care, and mental health and substance abuse treatment to remove barriers to employment.
- A Peer Support Specialist understands and assists with the unique needs faced when re-entering society from incarceration.
- A Mentoring Coordinator recruits, trains, matches and supports program participants with volunteer Life and Career Coaches.

Training costs, bus passes, interview clothing, and financial awards for completing program milestones are provided. All program staff and services are co-located at the One-Stop.

Key partners:
Oklahoma Department of Corrections, George Kaiser Family Foundation, Workforce Tulsa, Counseling & Recovery Services, Goodwill Industries of Tulsa, Tulsa Technology Center, Tulsa Area Manufacturing Alliance, Reentry One-Stop operates as a program of the Community Service Council.
A Home for Our Veterans

BRRX4Vets is a rapid rehousing program funded by the Supportive Services for Veteran Families (SSVF) Grant. BRRX4Vets uses the housing first model to provide temporary intervention and short term assistance to very low-income veteran families who are homeless or facing eviction. To be eligible for services the individual must have served one day of active duty after completing training and have any discharge other than dishonorable. The household income must be below 50% of the area median income and the veteran is literally homeless or imminently facing eviction.

Since the inception of BRRX4Vets a total of 1157 households have been served with 1005 of those households housed. BRRX4Vets works with each homeless family to develop a housing stability plan that focuses on the veteran family's preferences and needs. Using the Housing First Model, BRRX4Vets works with the veteran family to find the best housing option based on the family size and income. A primary barrier for many veteran families to maintaining stable housing is low income. BRRX4Vets works closely with the Volunteers of America who now provide extensive employment services. If a participant does not qualify for the VOA program BRRX assists with those needing to increase income to maintain housing. Housing Navigators work with homelessness prevention families as well to ensure they remain in their permanent housing when possible. When needed those Veterans are assisted and encouraged to move to more affordable and suitable housing. When possible, BRRX4Vets has arranged for the veteran family to settle any arrears or other housing related issue with their current landlord to enable them to move with a positive reference.

The greatest temporary financial expenditure is housing assistance followed by housing security deposits. Additional financial supports include utilities, utility deposits, moving assistance, daycare and transportation assistance to include bus passes and car repairs.

BRRX4Vets continues to maintain and establish new relationships with landlords and housing authorities in all service areas. Maintaining these relationships has allowed the program to quickly place participants in permanent housing and reduce the time to do so from initial entry. BRRX4Vets also continues to maintain a strong partnership with the Jack C. Montgomery VA Homeless team. In partnering with the VA homeless team 109 BRRX4Vets participants were able to move into a VA subsidized housing unit.

In August the program passed its annual monitoring visit performed by an outside firm on behalf of the Veteran’s Administration. In addition, BRRX4Vets participated in this year’s stand down event held in September. Several Housing Navigators served on coordination committees.
The First Year

Modeled after a successful program in Michigan, the Sprouts Child Development Initiative was introduced in the Fall of 2013 as a child development resource website built around an online developmental screening link, the Ages and Stages Questionnaire (ASQ-3). Discover more about Sprouts on their website.

The Sprouts Child Development Initiative recently completed their first year and has been delighted by the community’s positive response! Moving from a screening program focused on a large, but limited, number of children in child care to a more innovative method of broader access and impact and with no formal marketing, other than social media, Sprouts has joined with a number of community partners requesting collaboration with their programs.

Additionally, the online developmental screening allows Sprouts developmental clinicians to focus their time on those who need further evaluation, while still reaching parents who may only have questions or be looking for resources. Using new strategies to increase the overall number of child development screenings administered, Sprouts is increasing the number of children receiving appropriate early intervention services, ensuring more children are healthy and ready to succeed when starting school.

The new strategies concentrate programmatic efforts in two targeted areas:

I. Community Outreach, Awareness and Engagement
II. Access to Services through Relationships with Healthcare Providers and Community Partners

Early Childhood screening and assessment:
- Over 1400 children served
- 42% - received some type of follow-up service
- 100% - received ASQ results and developmental activity/parent education resources

In 2014 the Sprouts website had:
- 21,525 Page views
- 12,071 sessions
- 9,460 Users
- 78% New Users
- From more than 10 countries

Facebook page accessed for Child Development Information by people from 31 countries

1297 Early Child Screenings
446 Children Needed Follow-up Services
3,594 Parent and Provider Child Development Education