

## SERVICE MODIFICATIONS FOR INCOG SENIOR SERVICES

The following services have changed that are provided by our contractors:

**All INCOG services can be reached by calling 918.579.9477.**

### **Tulsa and Creek Counties Senior Nutrition Program (aka Sodexo)**

- Home delivered meals to seniors, age 60 and older, are continuing.
- Congregate meal sites have closed their dining rooms though are currently providing a “to-go” meal where seniors can drive up to the entrance and receive a meal delivered to their car. In the event of sheltering in place, the congregate/drive-thru participants will be moved to home delivered meals.
- If a senior is in need a of a Home Delivered Meal they will need to call INCOG Area Agency on Aging at 918.579.9477 to make the request and be scheduled for an over the phone Outreach assessment.
- If a senior is in need of a to-go meal, they will need to make their reservation the **day before by 11:00a.m.** by contacting the site they would like to go to:

#### Tulsa County

Bixby (Autumn Park) 918.364.8066

Broken Arrow 918.259.8377

Carver (North Tulsa) 918.585.3307

West Tulsa (Country Oaks) 918.446.2855

Owasso (once a week distribution of frozen meals) 918.272.3903

East Tulsa (Park Village) 918.832.1427

Sand Springs 918.246.2566

#### Creek County

Bristow (Woodland Village) 918.367.3989

Mannford 918.865.2124

Oilton 918.862.3616

- There is not cost for the meals though there is an age requirement and they must reside in Tulsa or Creek Counties.

### **Osage County Nutrition**

- Home delivered meals to seniors, age 60 and older, are continuing.
  - Congregate meal sites have closed their dining rooms though are currently providing a “to-go” meal where seniors can drive up to the entrance and receive a meal delivered to their car. In the event of sheltering in place, the congregate/drive-thru participants will be moved to home delivered meals.
  - If a senior is in need a of a Home Delivered Meal they will need to call INCOG Area Agency on Aging at 918.579.9477 to make the request and be scheduled for an over the phone Outreach assessment.
  - If a senior is in need of a to-go meal, they will need to make their reservation the **morning of by 9:00a.m.** by contacting the nutrition site in the town you are wanting to go to: Pawhuska (Cedar Ridge) 918.287.3994
- Fairfax 918.287.5248  
Hominy 9183.885.2112  
Shidler 918.793.7732  
Skiatook 918.396.3320
- There is not cost for the meals though there is an age requirement and they must reside in Osage County.

## SERVICE MODIFICATIONS FOR INCOG SENIOR SERVICES

The following services have changed that are provided by our contractors:

We do have the capacity in Tulsa and Creek Counties to serve more people. Osage county is starting to become challenging to serve new people though anyone interested should still contact them as things are changing daily.

### **Transportation**

Transportation through Morton Comprehensive Health Services and Cimarron Transit (Creek County and Skiatook) have ceased for our Older Americans Act programs except for those they were previously serving that ride to critical medical appointments such as dialysis. No trips for shopping, social, or to senior centers are allowed at this time as they should not be transporting groups due to the high risk population we serve.

### **Caregiver Respite & Grandparent Raising Grandchildren Respite**

This service has ceased at this time due to being an in-home service and does not promote social distancing.

### **Homemaker Services**

This service has ceased at this time due to being an in-home service and does not promote social distancing.

### **INCOG Area Agency on Aging's Senior Info Line**

This is still being handled during normal business hours at this time, currently (8:00am to 4:00pm). If our staff move to working remotely these calls will still be handled as we have a plan in place to forward them.

### **INCOG Area Agency on Aging's Ombudsman program for Long Term Care residents/facilities**

The Ombudsmen Supervisors are available by phone and email only during normal business hours, Monday - Friday. They may not enter facilities at this time to investigate complaints, provide continuing education, etc.

### **INCOG Area Agency on Aging Outreach**

Outreach Specialist are conducting assessments for Home Delivered Meals by phone at this time versus the regular method of an in-home assessment.