



**In 2020, Community Service Council** celebrates our 79th year of research, planning and action around improving the lives of Oklahomans. Throughout this time, we have continuously brought people together to research, plan, coordinate action, and assess progress to address some of Oklahoma's most critical social service, health and civic challenges. Today, we remain Oklahoma's trusted planning organization for community improvement.

### OUR VISION

A community empowered to ignite opportunities and eliminate disparities for all people across the lifespan.

### OUR MISSION

To confront challenges to health, social, education and economic opportunities, and strategically advance effective community-based solutions.

We do this through direct services, capacity building, data and research, planning, networking, and mobilizing resources for community improvement.

# 2019 IMPACT

We connected nearly **170,000 Oklahomans** to help when they didn't know where to turn.

We supported **585 new parents and infants** with care coordination to ensure healthy lives.

We helped **145 justice-involved youth** build strong career paths for a brighter future.

We helped **434 veterans** find a safe home and avoid eviction and homelessness.

We trained **300+ child care leaders** to ensure best-in-class early learning and development.

We increased access to health, education and community resources for **11,000+ Hispanic/Latinx individuals** across Tulsa.

We coordinated referrals and follow-up for **3,900+ individuals and veterans** facing homelessness leveraging the latest technology.

We helped **105 Burmese refugee women** navigate U.S. systems and services for a healthy, successful life in Tulsa.

We provided a myriad of **population data and research** on our community's needs, trends and well-being (i.e. Tulsa Equality Indicators).

## OUR WORK IN 2019



### Community Data

POPULATION INDICATORS, TRENDS & NEEDS

- 211 Eastern Oklahoma Community Needs Dashboard
- A Way Home for Tulsa Homelessness Data
- Census Information Center of Eastern Oklahoma
- Tulsa Area Community "Pop" Profiles
- Tulsa Equality Indicators



### Coordinated Referrals

I&R + 360° CLOSED LOOP REFERRAL NETWORK

Our 211 Eastern Oklahoma Coordination Center is a trusted connection hub to 7,600 vetted community services across 37 counties. Moreso, our 360-degree, closed loop referral network provides robust screening and assessment, direct-to-provider referrals, and outcome follow-up.



### Community Education

TRAININGS | HEALTH & SAFETY PROMOTION

We equip community leaders, educators and advocates with the latest data, research and best practices to meet the needs of those they serve and to promote health, safety and well-being across our community, with a focus on marginalized and disadvantaged populations.



### Community Programs

DIRECT SERVICES THAT CHANGE LIVES

- 211 Eastern Oklahoma
- All Doors Open/Oklahoma Veteran Connections
- Burmese Community Peer Educator Program
- Child Care Resource Center
- Community Service Council Healthy Start
- Healthy Women, Healthy Futures - Oklahoma
- Power of Families Project
- Supportive Services for Veteran Families (SSVF)
- Tulsa Reentry One-Stop



### Community Partnerships

CAPACITY BUILDING FOR LOCAL NONPROFITS

We provide a wide array of customized support to local partner agencies to strengthen their capacity to serve those in need and fulfill their unique missions, including:

- Community data, research and reports by request;
- Incubation for new, start-up community initiatives;
- Referrals to thousands of nonprofit service providers;
- Fiduciary management and operational infrastructure;
- Layout/publishing, website and graphic design services;
- Free Community Conference Center; *and much more.*



### Collective Impact

COMMUNITY CONVERSATIONS & MOBILIZATION

We facilitate social impact coalitions that bring together partners and supporters to develop strategies and mobilize resources for a stronger Oklahoma, including:

- A Way Home for Tulsa (*launched in 2020 as its own 501(c)(3)*);
- Family Health Coalition;
- Fatherhood Coalition;
- Oklahoma Veteran Alliance;
- Tulsa Weather Coalition;
- Veteran Employer Champion Network; *and much more.*